



GCCRS Engineering Advisory Group
An independent committee convened by
Engineering New Zealand to support the GCCRS

SUBJECT	Meeting Minutes – 25 February 2019
PRESENT	Tania Williams (ENZ Co-Chair), Helen Davidson (ENZ Co-Chair), David Whittaker (NZSEE), Barry Brown (SESOC), Tony Fairclough (NZGS)
IN ATTENDANCE	Ken Pope (GCCRS Manager, Settlement Support), Dave Brunsdon (ENZ Consultant), Madison Dobie (ENZ Legal Advisor), Gemma Natoli (ENZ Panel Co-ordinator)
APOLOGIES	None

1. Welcome

Minutes and Actions

- Previous Minutes from the Engineering Advisory Group meeting of 13 December were accepted by the members.
- No actions arose from the previous meeting.

2. GCCRS Update

- A GCCRS operational service update was presented.
- An increased level of engagement is planned as private insurers are on-boarded to GCCRS. The private insurers are keen to use the engineering and legal services of the GCCRS.
- Feedback was provided on broker experience of the expert engineering panel services so far, including that site visits have been positively received by homeowners.

3. Update from GCCRS Advisory Committee

- The demand for the Expert Engineering Panel is increasing and feedback on the impact of these services in the resolution of claims has been very positive.
- Health and safety issues relating to engineers on the Expert Engineering Panel were discussed. Panel members will receive a demonstration of the Get Home Safe app currently in use by GCCRS.

4. Update from GCCRS Legal Advisory Group

- The GCCRS are working to increase uptake of the IDRS, including through early referral and broker education.
- The Legal Advisory Group discussed the legal and regulatory issues engineers are grappling with and there was a discussion on pathways for responding to these.

5. Demand and Capacity

- Engineering coordination support was discussed in order to meet the demand and changes in case management.
- The demand is anticipated to increase. Indications of growth so far were noted, and consideration given to utilizing Geotech panel members and running another selection process. The decision on whether to run another selection process will be made once funding is confirmed for the service for the next financial year.

6. Panel Update

- An induction for the Expert Engineering Panel was held on 17 December 2018. This included facilitation training delivered by a professional mediator and lawyer.
- The Expert Engineering Panel was launched 18 December 2018, and approximately 40 referrals to the Panel have been received. Feedback from homeowners, brokers and insurers has been positive so far.
- There are continuing questions around the role of the MBIE guidance. This will be taken up with MBIE.
- The Ministry of Justice (MOJ) is keen to put contracts together to engage the Panel's services for the Insurance Tribunal when it is established.

7. Briefing from Engineers Forum on 13 December 2018

- Over 100 engineers attended a forum on 13 December 2018 to discuss the issues engineers are grappling with in their work on claims resolution within the Canterbury EQ sequence. The session was well received and the issues gathered have been grouped into three broad categories: technical, insurance and regulatory.
- There was discussion on how the EAG can best support engineers in understanding and addressing these issues (noting Engineering NZ and the EAG are not in a position to make decisions on these matters), including through the use of case studies, presentations at future forums, and discussions with the Legal Advisory Group on legal and regulatory issues.

8. Risk Register

- A Risk Register is to be drafted for the next EAG meeting and preliminary input to be prepared by members.

9. Terms of Reference and meeting schedule

- The Terms of Reference was confirmed.
- Letters of appointment to be finalized.
- Engagement of professional time including preparation work to be noted and submitted.
- Future meeting date proposed to coincide with the Legal Advisory Group.

The meeting closed at 12.30pm